

Roentgen Cloud Frequently asked Questions

Can we archive our studies using this solution?

BRIT provides a similar, for cost, offering for archiving studies. This offering does not provide the support that we feel is necessary with an “archive” and we aren’t guaranteeing a period of time for storage. Please make sure that these are not the only copy of your studies.

Is this platform supported by BRIT’s normal service department?

No, at least for the time being, it will not have 24 x 7 x 365 support and the first level of calls will be handled by the sales team via emails to cloud@brit.com.

Is this offer available only for a limited time?

The offer is good at least until December 15, 2012. There are no plans to cancel it at that time, either.

What happens when I run out of space?

BRIT will store the first study that goes over your space limit and then the system will ask you for credit card information to store additional studies. You could also set the system to purge studies to free up your space. The space manager allows you to keep reports and orders and just delete the studies, if you wish.

How does BRIT see the system being used?

BRIT believes the system can be very useful for providing on-line access to your patients’ studies for them (potentially replacing CD burning!), sharing studies with colleagues and storing interesting studies, such as your own teaching files. It can also be used to get studies to you or to perform wet readings in a pinch. To do this, you simply have the tech upload a study to the server and you can then see it. It also provides a method to support image access for our iPad viewer, which is purchased through the Apple’s iTunes store. We think our users will come up with great new uses for the system, too.

Who will have access to the studies placed out in this server?

The only people with access will be BRIT support people and any users to whom you provide access. User types of “system manager” , “site coordinator” and “radiologist” automatically have access to all studies. You will need to grant access to studies for all other types of users. You do this by adding them as user to the system when you select to “share” as study. Note: BRIT has included a Business Associates Agreement as part of the contract so we are covered for viewing your patients.

When the study is “shared”, what do the email recipients see?

The email recipients will see an email link which connects them to the server. They will need to log-on and the study is displayed. We recommend you try this when setting up your own ID (other than the system ID, which BRIT provides to you).

What security is provided on the server?

The server is located in a physically secure area, that is locked and guarded 24 x 7 x 365. Access to the server is via https, which provides encryption. All users on the system must have a user ID and password. They will only have access to studies on your virtual server. The subset of patients available to them depends on their user type. You can set up users to have access to everything, just specific studies or studies for all members of their “group”. You will establish the groups.

For an additional set-up fee, VPNs can be established.

Does the system track access to studies by users? How about by patients?

Roentgen Works tracks who has accessed a specified patient’s file and it also tracks what patients a user has accessed. These reports are easy to produce.

Can a user’s email be there Roentgen Works ID?

Yes, as long as it is fewer than 16 characters long.

What is the password policy on the system?

BRIT sets a very loose password policy on the system, but you can set it to whatever you want. There is a sophisticated utility available for setting up the policy. So, hopefully, it can match other policies used by you. Be sure to let us know if there is something more you would like.

How do I add users to the system?

There is a standard method where you can use the application to create the user, and then there is the “invitation method” where you send the user the study via an email and it auto-creates the user. They will get an email from the server and then can just use their email address OR they can create a new address.

What bandwidth does BRIT recommend for viewing studies via the web browser?

BRIT recommends a network connection of 1 mb/sec – and of course faster is always better.

Does BRIT have some browser recommendation?

Yes, we recommend using the latest release of any browser, and we particularly like the FireFox, Chrome and Safari. We don’t recommend the use of Internet Explorer

because the old versions are quite slow (Before IE 8) and none of them fully support the HTML 5 standard features used within the browser for certain utilities.

What kind of training materials are available with the product?

There is an on-line step-by-step guide under the Getting Started tab on the application. There are also links **to tri-folds for** various functions and full manuals for the WebWorks viewer and the systems manager manual. BRIT is teaching classes on Getting Started with the Roentgen Cloud at RSNA 2011 and can set-up additional Webinars, if there is interest. Send your requests to cloud@brit.com.

When does the system go live?

November 27th, for RSNA attendees only. Then, December 15, 2011 for the rest of the world.

What other utilities are available with Roentgen Cloud?

The following additional utilities are available by sending request to cloud@brit.com:

Ordering and Scheduling – including for referring physicians

HL-7 Integration for receipt of orders / sending of reports

Modality Worklist Services – includes the ability to substitute modalities requests and morphing of DICOM objects during storage.

DICOM Routing Services – support for remote reading services, includes load balancing of studies and providing a single worklist.

Archival Services – Includes load balancing and dialing in the number of desired copies.

DICOM Integration, including setting up other DICOM archives – making studies from those systems viewable by WebWorks.

Patient Discovery / NHIN Gateways Services –provides a “poor man’s MPI” and list studies for the same patient located on different systems, even when the patient ID (MRN) differs.

Urgent Findings – supports Joint Commission’s Patient Safety Goal #2, provides full history of findings and their acknowledgements. Now, includes Follow-up to contact referring physicians with reminders, as set by the radiologists while reading a study.

SpeechWorks Voice Entry – the next generation of voice recognition products, that works seamlessly with viewers and generates “objects” for entry into databases and real-time feedback.

And, the latest utility in the Roentgen Cloud arsenal:

Peer Review – auto-selects studies for over-reading, based on the % indicated for that modality type. Provides extensive reports and tools for the chief to review all select cases.